

LEAN BRONZE BELT CERTIFICATION

on

March 25- 27, 2010



Who should Attend:

All event participants and anyone in the organization interested in the improvement program, Sponsors, event team leaders, event Facilitators and seniors staff/ clinicians, Fresher



ORGANIZED BY



www.iihmr.edu.in

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About the Organizers

International Institute of Health Management Research (IIHMR), NEW DELHI

IIHMR New Delhi is an Institution dedicated to improvement in standards of health through better management of health care and related programmes. It seeks to accomplish this through management research, training, consultation and institutional networking in a national and global perspective.

In the context of rapid technological, managerial and environmental changes, it is imperative that practicing healthcare professionals continuously update their knowledge base, acquire and upgrade leadership skills to deal with the fast growing obsolescence through continuing education. IIHMR's Management Development Programmes are designed to face the technological challenges and help the professionals in broadening their understanding and improving the skill set to deliver their services effectively and efficiently. IIHMR programmes have been planned for health professionals who are involved in health planning, health financing, managing and generating health resources and those who work for ministries of health, government agencies, planning agencies, implementing agencies, public health institutions, non governmental organizations and voluntary agencies.

SIMPLER

Simpler® has become the largest and fastest growing Lean-focused consulting company in the world by holding ourselves accountable for helping our clients achieve lasting, measurable results and a culture of never-ending improvement. The basis for a Lean Transformation is simple - as a result of using the most basic principles of the Toyota Production System there is a fundamental, systematic shift in the expectations, measures, performance, and culture of the company. It work to help create an organizational strategy that focuses on business excellence, creating a culture that strives to deliver defect-free quality, outstanding delivery and compelling value. We work to help create an organizational strategy that focuses on business excellence, creating a culture that strives to deliver defect-free quality, outstanding delivery and compelling value.

Rationale

- ✓ Organisation- wide lean understanding key to successful lean implementation & sustainability
 - Lean Knowledge training critical for skill development as well as to help in cultural change
 - Continuous learning ethos
- ✓ Growth of lean oriented courses:
 - Provided in- house (large orgs), consultants, Industry
 - Focus on tools & techniques
 - Lean Operations
- ✓ ... But: no real order or organisation
 - No qualification structure
 - No recognized standards
- ✓ Need for a system to provide a structure around which practical competencies can be developed for organisation & individuals
- ✓ Clear demand for qualifications in lean competence
- ✓ Analogous to 6 Sigma “belts”



Overall Proposition

- ✓ Mechanism to promote & develop lean learning through the provision of a structure lean qualification system
- ✓ Hierarchy of lean competences
 - “ Learning ladder”
 - Knowledge & Practice elements

Benefits

For Organizations:

- ✓ Target specific levels of lean oriented knowledge required for different employee groups.
- ✓ Standards for recruitment & staff development

For Individuals :

- ✓ For personal development & growth
- ✓ Continuous development
- ✓ Pathway for progression



Course Outline/Topics

□ Knowledge

- ✓ Case for Change
- ✓ A3 thinking
- ✓ Structure of event
- ✓ Flow game
- ✓ Lean principles
- ✓ Effective team management
- ✓ Transformation process
- ✓ A3 thinking
- ✓ RIE prep, event & sustainment
- ✓ Team based problem solving
- ✓ Attributes of a level 1 cell
- ✓ Personal development

□ Skills

- ✓ Current state mapping
- ✓ Ideal state mapping
- ✓ Future state mapping
- ✓ Understand each role
- ✓ How to use A3 thinking to solve problem
- ✓ Understand your role in team participation & event management

□ Behaviours

- ✓ Can describe A 3 thinking
- ✓ Understanding the importance of team rules
- ✓ Using A3 thinking to solve problems
- ✓ Seeing elements of waste

Lean Certifications

	Green	Bronze	Silver	Gold	Platinum
	4 Hours	3 Days	2 Weeks	2 Weeks	3 Days
Prerequisites	None	Green Certification Advanced reading	Bronze Certification Advanced reading	Silver Certification Advanced reading	Gold Certification
Knowledge	Case for change A3 thinking Structure of event Flow game Lean principles	Effective team management Transformation process A3 thinking RIE prep, event & sustainment Problem solving and CA Attributes of a level 1 cell Personal development	VSA methodology VSA scoping 6S & visual management One need flow & pull systems Standard work Mission Control Managing the CI Process	Policy deployment 2P / 3P Product/service development Project management Leadership Steering committee	Mentorships Partnerships TPOC/mission sponsorship Facilitation/coaching
Skills	Current state mapping Ideal state mapping Future state mapping	Understand each role How to use A3 thinking to solve problems Understand your role in team participation & event management	How to select key areas for targeted improvement How to use basic tools to see and eliminate waste How to lead others in the application of the methods	How to link improvement to strategy How to use advanced tools when and where appropriate Understand how to develop the infrastructure	How to apply transformational thinking How to apply the technique for each respective tool The ability to mentor rapid redesign at all levels
Behaviours	Can describe A3 thinking Understanding the importance of team rules	Using A3 thinking to solve problems Seeing elements of waste	Working effectively in a team Identifying process problems before people problems	Leading improvement in a systematic way Working with complexity (people, process & tools)	Belief that the tools apply everywhere Confidence to teach others at any level
Post Training Activity	Green Training Certificate Aide m�moire	Bronze Training Certificate Participate in two RIEs**	Silver Training Certificate Participate in one VSA Activity** Participate in five RIEs** Lead one RIE**	Gold Training Certificate 2nd Sensei on one VSA** Lead five RIEs**	Platinum Training Certificate Lead 25+ RIEs** Developed 3 mission A3s
					Process
					Capability
					Culture
					Results

Participants Fee

Rs. 15,000 [Non Residential] The programme fee will cover :

- Tuition Fee
- Course study material
- Lunch, Tea/Coffee
- Local hospitality at IIHMR, New Delhi

Discounts

- Fifth delegate will be free if there are five delegates from same Organization

Accommodation

The accommodation would be made available on request and money will be charged as follows.

Accommodation on Twin Sharing	Rs. 750/- Per Day – meals extra
Accommodation on Single occupancy	Rs. 1000/- Per Day- meals extra

Last date of registration is March 15, 2010 [Limited seats under first come first serve basis]

Important :

- Residential implies boarding and lodging and air-conditioned accommodation with attached bath.
- DD to be issued in favor of “International Institute of Health Management Research” payable at New Delhi
- Programme subject to cancellation due to unavoidable circumstances.
- Course fee does not include the travel cost to & from Delhi and other Personal expenditure.

For registration and queries, please contact : Ms Shikha Bassi (93 12096282)

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