

International Institute of Health Management and Research, New Delhi

Management Development Programm on 7th & 8th November 2009

Topic: Understand Technicalities “TPA,

Under-writing, Actuarial Aspects & IT Aspects” of Health Insurance.

MDP REPORT



Inaugurating the above programme the (Retd Col.) **Dr. V.K. Singh**, Director, IIHMR New Delhi welcomed all the participants who had turned up in full attendance (100% registered) and gave concisely the objectives of organizing this MDP. He desired that there should be very good interaction between the participants and faculties who have been drawn from a cross section of all stakeholders of Health insurance. In accordance with Indian culture, as a token of

inaugural ‘lighting of lamp” (jia) was carried out by Director, Professors and coordinators.

The coordinator of the programme **Prof.Harish Sihare** introduced all faculty members and requested participants to introduce themselves. With these preliminaries, the actual session began as scheduled with the first session on the subject ‘Indian health care systems’ & ‘Health Financing’ by **Prof. Harish Sihare**. The session being an information/data packed one with all updated details on health sector of India. There was much interaction with regard to all aspects of health financing both public and private and the slides shown on these aspects were very informative to participants. This set the whole tempo for the entire MDP sessions to follow next.



In the post lunch session the **Dr.G.Gandhi**. Ex Faculty of NIA, Pune took the session on. ‘Basic of Health Insurance along and made his presentation with many graphs on research findings with regard to various myths of health insurance-such as poor peoples’ ‘Willingnes to pay’, ‘Out of pocket Health Spending ‘, pattern of health spending disease wise and so on- and all these evoked tremendous excitements among the participants who interacted to a very great extent.



The first day programme of the MDP thus ended with all participants leaving the hall with very satisfied demeanors uniformly reflected on their faces.

Next day, on the 8th, the session commenced with coordinators' welcoming the participants once again and introducing the faculty by **Dr Bhabatosh Mishra**, General Manager Underwriting, Appollo Munich Health Insurance co. Ltd. He was handling two very important sessions on underwriting and actuarial aspect of health insurance, which was a bit technical from the point of view of product designs and hence made the participants to interact most exuberantly.

With his rich experience in health insurance products, **Dr Bhabatosh Mishra** handled the sessions in a manner that made the participants realize the value for money in participating the MDP.

The lunch break followed and in the post lunch session next member of the faculty team **Dr. Raj Gopal Rudraraju** of Appollo Munich Health Insurance company was on the 'IT and Health insurance' and it was



made interesting by a vivid description of different IT applications, success story and his rich experience. This session filled with facts and figures, was thoroughly enjoyed by all participants since with no exception almost every one of them interacted with the faculty and so the message on IT application in health insurance was well received by all. The session was interfaced with other formalities being carried out such as collecting feedback forms, distribution of materials, bills and an informal valedictory with distribution of participation certificates.

In all, 25 participants attended the MDP, which is first of a series planned on Health Insurance and the response was very encouraging. Conclusively our first MDP on Understand Technicalities "TPA, Under-writing, Actuarial Aspects & IT Aspects" of Health Insurance was a grand success the proof of which is the excellent feedback received from all the participants.

Thanks